

How does it work?

BOOKING

It's simple!

- 1- Select the room(s) you want to book and send us an email to service@huetten32.com with following information:
 - Selected room(s)
 - Arriving and leaving dates
 - Your name and contact details (eventually your company's details as far as required)
 - Your phone number and email address for further communication

- 2- You receive following information back from us:
 - Confirmation re. the availability of the room(s)
 - Confirmation of the fee for the total duration of your stay
 - Confirmation of the required deposit
 - Bank account details for your paiement

- 3- The booking is only binding when we received the full payment on our bank account
 - Please wire the renting fee with the comment "RENTING FEE" and your name as reference
 - Please wire separately the deposit the same day with the comment "DEPOSIT" and your name as reference

- 4- As soon the payment is booked on our account you will receive a confirmation email for your booking that is now binding.

DONE!

The deposit will be wired back to you one week after your leave as far everything is OK (no damages).

You will receive from us a bill re. the booking of private rooms.

IMPORTANT: YOUR BOOKING IS ONLY CONFIRMED AND BINDING WHEN THE FULL PAIEMENT (RENT AND DEPOSIT) ARE BOOKED ON OUR ACCOUNT!

CANCELLATION FEE:

- Up to 3 months prior to expected arrival date: EUR 10,- cancellation fee (+bank wire fee If required)
- Up to 2 weeks prior to expected arrival date: EUR 50,- cancellation fee (+bank wire fee If required)
- Cancellation occuring later that 2 weeks prior to expected arrival date: no refund

In all cases we wire of course the deposit back.